

# Leak Services



## Keep your leak tester working the way you expect

At Sciometric, we're leak experts. We know that a properly maintained leak tester makes the difference between results you can trust and results you throw out. That's why we offer comprehensive Managed Support contracts and detailed Calibration services designed to keep your leak tester running correctly throughout its lifecycle.

### Managed Support

Our Leak Test Managed Support contract covers services that need to be performed regularly and those that are only required as needed. The contract includes the following items:

- Calibration of up to ten 3520 Series Leak Testers
- Calibration certificate and maintenance report based on self-test diagnostics (valve function and leak tightness) for each unit
- Up to \$2000 USD per year of no-questions-asked replacement parts
- Up to 16 hours of training (engineering, operators, quality training held on-site, in-house or by conference call) and engineering support (including commissioning and phone support)
- A leak test exchange option in which we lend you a leak tester until we are able to repair yours

Leak Test Managed Support contracts are available for your first ten 3520 Series Leak Testers (Base 10 option) and then in further increments of ten (Plus 10 option). Service is typically provided on-site at your factory during regular business hours, but weekend hours can be arranged if needed. Travel and expenses are extra.

### Calibration

Annual calibration of your leak tester is essential to ensure that your test pressure and flow sensors are working properly and your results are accurate. Leak testers get out of calibration



for several reasons including inadvertent changes (human error) and broken sensors. If you do not want a full Managed Support contract, we offer Calibration as a separate service.

This service includes a certificate that is NIST-traceable. All instruments Sciometric uses for calibration are traceable to NIST (National Institute of Standards & Technology). Our service provides you with traceability to the NIST standards for pressure and flow. We will prompt you on an annual basis when your leak testers are due to be calibrated.

Calibration Services cover one 3520 Series Leak Tester. Calibration service is provided either at your facility or at Sciometric. At your facility, service can be done during regular business hours or off hours, including weekends and holidays, to meet your needs. Travel and expenses are extra.

## Ordering Information

Part number	Description
<b>51000-CL20-0001</b>	On-site calibration services for first leak test unit at customer site; up to 4 hours. Includes calibration certificate for the unit. Travel and expenses not included. Work to be performed during regular hours.
<b>51000-CL20-0002</b>	On-site calibration services for first leak test unit at customer site; up to 4 hours. Includes calibration certificate for the unit. Travel and expenses not included. Work to be performed during weekend hours.
<b>51000-CL20-0003</b>	On-site calibration services for each additional leak test units at customer site. Includes calibration certificate for the unit. Travel and expenses not included. Work to be performed during regular hours. Requires part no 510000-CL20-0001.
<b>51000-CL20-0004</b>	On-site calibration services for each additional leak test units at customer site. Includes calibration certificate for the unit. Travel and expenses not included. Work to be performed during weekend hours. Requires part no 510000-CL20-0002.
<b>51000-CL10-0001</b>	In-house calibration service for one (1) leak test unit. Includes Certificate for the unit. Calibration to be performed at Sciometric Instruments, Rochester Hills, MI. All shipping is Incoterms EXW Sciometric Instruments Rochester Hills, MI and is the responsibility of the purchaser.
<b>51000-CL10-0002</b>	In-house certification service for one (1) orifice. Includes certificate for the orifice. Certification to be performed at Sciometric Instruments, Rochester Hills, MI. All shipping is Incoterms EXW Sciometric Instruments Rochester Hills, MI and is the responsibility of the purchaser.
<b>51000-MS20-0001</b>	Managed Support for up to 10 Sciometric leak test units at a customer site – Includes coverage for one (1) year on on-site calibration services, calibration certificate and maintenance reports for each unit; up to \$2000 per year of replacements parts; up to 16 hours of onsite training, and engineering support; and Leak test Exchange program. Travel and expenses not included; work to be performed during regular hours.
<b>51000-MS20-0002</b>	On-site calibration services for up to 10 leak test units at customer site. Includes calibration certificate and maintenance report for each unit. Travel and expenses not included, work to be performed during regular hours. Requires part number 51000-MS20-0001.
<b>51000-SR20-0001</b>	On-site leak test system service – Up to 4 hours at customer location in North America; work to be performed during regular hours. Travel costs not included. Calibration requires part # 51000-CL20-0003. Parts, if required, are additional.
<b>51000-SR20-0002</b>	On-site leak test system service – Up to 4 hours at customer location in North America; work to be performed during weekend hours. Travel costs not included. Calibration requires part # 51000-CL20-0003. Parts, if required, are additional.

## About Sciometric

Since 1981, Sciometric's process monitoring and quality management systems and software have enabled some of the world's leading automotive, medical and industrial manufacturers to gain visibility into and control over their manufacturing processes. On the production floor, Process Signature Verification (PSV) technology provides the most accurate determination of process health and part quality while collecting all data. Manufacturing managers use Sciometric's analytic tools to transform the data into actionable information to reduce costs, manage quality, and maximize yield while providing proof of process compliance and complete line-wide traceability. Visit [sciometric.com](http://sciometric.com) for more information.

© 2017 Sciometric Instruments Inc. All brand and product names are trademarks or registered trademarks of their respective companies. Products and specifications subject to change without notice.



**1.877.931.9200**  
**[inquiries@sciometric.com](mailto:inquiries@sciometric.com)**

JUNE 2017 – PRINTED IN CANADA